FCC For	m 481 - Carrier Annual Reporting Data Collection Form				CC Form 481 MB Control No. 3060 by 2013	-0986/OMB Control I	No. 3060-0819
<010>	Study Area Code	429027					
<015>	Study Area Name	Boomeran	Wireless	LLC			
<020>	Program Year	2016					
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lamm	mert				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	40726010	11 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	regulator	ry@csilongwo	ood.com			
D'AL	Name of the Park of the Control of t	MALINE O				54.313	54.422
ANNIIA	L REPORTING FOR ALL CARRIERS					Completion Required	Completion Required
MINION	E REPORTING FOR ALL CARRIERS				Name and Park	(check box whe	
<100>	Service Quality Improvement Reporting			(complete attached works)	heet)		THE PERSON
<200>	Outage Reporting (voice)			(complete attached works)	neet)		1
<210>	✓ < check box if no	outages to	report				32333
<300>	Unfulfilled Service Requests (voice)						222222

<310>	Detail on Attempts (voice)						777777
	(2)				(attach descriptive do	ocument)	
<320>	Unfulfilled Service Requests (broadband)						111111
					1		kaaaaa
<330>	Detail on Attempts (broadband)						14414
					(attach descriptive d	(ocument)	
<400>	Number of Complaints per 1,000 customers (voice)				J		
<410>	Fixed 0.0						/
<420>	Mobile 0.0						
<430> <440>	Number of Complaints per 1,000 customers (broadb	and)					THEFT
<450>	Mobile					0.	
<500>	Service Quality Standards & Consumer Protection Ru	ules Compli	iance	(check to indicate certifica	ition)		1
	Boomerang_Section 510.pdf						
<510>				(attached descriptive de	ocument)		1
<600>	Functionality in Emergency Situations			(check to indicate certifica	ition)		1
	Boomerang_Section 610.pdf						
				(attached descriptive documents)	nent)		1
<610>				0			
<700>	Company Price Offerings (voice)			[complete attached works	heet)		THE
<710>	Company Price Offerings (broadband)			(complete attached works			111111
<800>	Operating Companies and Affiliates			(complete attached works			/
	Tribal Land Offerings (Y/N)?		(if ye	es, complete attached works	heet)		27777
<1000>	Voice Services Rate Comparability Certification						111111
<1010>				(attach descriptive docum	ent)		ann
-1100			00	The Control of the Control	no superior and		****
<1100>	Certify whether terrestrial backhaul options exist (Y	es or No)	00	(if not, check to indicate	certification)		111111
<1110>				(complete attached works	heet)		111111
	Terms and Condition for Lifeline Customers			(complete attached works	heet)	CELESS.	V
	Price Cap Carriers, Proceed to Price Cap Additional D	Evan III	V	and The			
<2000>	Including Rate-of-Return Carriers offiliated with Pri	ce Cap Loca	l Exchange	Carriers (check to indicate certifica	tion)		THE STATE
<2005>				(complete attached works)			310310
	Rate of Return Carriers, Proceed to ROR Additional I	Documenta	tion Works				
<3000>				(check to indicate certifica			11111
<3005>				(complete attached works)	eet)		112,560

	ervice Quality Improvement Reporting Illection Form	10 0	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429027	
<015>	Study Area Name	Boomerany Wireless LLC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Hark Lannert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@ceilongwood.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O	
<112>	voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	
	Please select the appropriate responses below (Yes, No, Not Applicable) to conflict that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	-year	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How much (USF) was used to improve service quality and how support was used to impro-	ve service quality	
<116>	How much (USF) was used to improve service coverage and how support was used to improve		
<117>	How much (USF) was used to improve service capacity and how support was used to improve		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	2019 2013

<010>	Study Area Code	429027
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lamere
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory#cellongwood.com

	< 80	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<<2>	<d><d></d></d>	(8)	st>	qp	she
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedure
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A RESIDENCE OF THE RESI	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060 July 2013	-0986/OMB Control No. 3060-0819
<010>	Study Area Code	429027	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lanneys	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory#csilongwood.com	
<701>	Residential Local Service Charge Effective Date 1/1/2015		
<702>	Single State-wide Residential Local Service Charge		

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	 Residential Local	<b3></b3>	<b4></b4>	<bs></bs> <bs> Mandatory Extended Area</bs>	(c)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
_								
			-					
	-							-
	+							

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0985/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429027
<015>	Study Area Name	Boomerang Wireless LLC
+020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Nark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072401011 exc.
<039>	Contact Fmail Address - Email Address of person identified in data line c0305	regulatory@ceilongwood.com

15	qb	<=2>	40	 d2>	40	<di>></di>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
\vdash									
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\vdash									
			-				_		
-			-						

FCC Form 481

ata con	ection Form			July 2013
<010>	Study Area Code	429027		
<015>	Study Area Name	Boomerang Mirel	ess ttc	
c020>	Program Year	2016	CONT. AND	
:030>	Contact Name - Person USAC should contact regarding this data	Mark Lannert		
035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.		
039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@cei	longwood.com	
810>	Reporting Carrier Boomerang Wireless, LLC d/b/a enTouch Wirele	***		
811>	Holding Company HH Ventures, LLC			
<812>	Operating Company enTouch Wireless			
813>	Andrew and the Andrew Andrew Andrew Andrew	US TEST	92	43
	Affiliates		SAC	Doing Business As Company or Brand Designation
- 10				
- 0				
100		\rightarrow		
1.0				

(800) Operating Companies

	bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3 July 2013	060-0819
<010>	Study Area Code	429027	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lannert	
<035>	Contact Telephone Number - Number of person identified in data line <030		
<039>	Contact Email Address - Email Address of person Identified in data line <03	(D) regulatory@csilongwood.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
		Name of Attached Document	
If your c		Name of Attached Document	
111	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Name of Attached Document	
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920,	Select	
to confi demons	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Select Yes or No or	
to confi demons § 54.31	company serves Tribal lands, please select (Yes, No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to	Select	
to confi demons § 54.31 <921>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal	Select Yes or No or	
to confi demons § 54.31: <921>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Select Yes or No or	
to confi demons § 54.31: <921> <922> <923>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	Select Yes or No or	
to confi demons § 54.31: <921> <922> <923> <924>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	Select Yes or No or	
to confi demons § 54.31: <921> <922> <922> <924> <924> <925>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	Select Yes or No or	
to confi demons § 54.31: <921> <922> <922> <923> <924> <925> <926>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	Select Yes or No or	
to confi demons	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to (a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	Select Yes or No or	

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	429027		
<015>	Study Area Name	Boomerang Wireless LLC		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lannert		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6073401011 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@cmilongwood.com		
	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).			
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps		

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code		429027	
<015>	Study Area Name		Boomerang Wireless LLC	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Mark Lannert	
<035>	Contact Telephone Number - Number of person identified in data	line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	regulatorywcellongwood.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
<1220>	Link to Public Website	HTTP is	tp://www.entouchwireless.com/pa	Name of Attached Document ges/ceil_phone_termsofservice
or the we	heck these boxes below to confirm that the attached document(s), on line ibsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mure port:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.			

(2000) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
<010>	Study Area Code	
<015>	Study Area Name	429027
<020>	Program Year	BOOMERANG WIFEIRE LIC
<030>	Contact Name - Person USAC should contact regarding this data	2014
<035>	Contact Telephone Number - Number of person identified in data line <030>	MAYY LAMMEYE
<039>	Contact Email Address - Email Address of person identified in data line <030>	eograph ext. regular orywest tongwood.com
		a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reduction nation reported on this form and in the documents attached below is accurate.
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	Name of Attached Document(s) Listing Required Information
<2012> <2013> <2014> <2015>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2)) 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.31.3(d)) Certification Support Used to Build Broadband	
<2017> <2018> <2019>	5th year Broadband Service Certification	
<2020>	Please check the box to confirm that the attached document(s), on lin pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support si addresses of community anchor institutions to which began providing preceding calendar year.	hall provide the number, names, and
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Unitiment(s) Listing Required Information

Sales Sales	ate Of Return Carrier Additional Documentation lection Form	FCC Form 451 OMB Control No. 3060-0986/OMB Commit No. 3060-09 self-2013	619
<010>	Study Area Code	129027	
<015>	Study Area Name	Boomerang Wireless LLC	
*:020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <0.30>	4072601011 ext.	
<039>	Contact Enral Address - Email Address of person identified in data line <030>	regulatory#cwilongwood.com	
CHECK		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forthe information reported on this form and in the documents attached below is accurate.	h in 47
(3010)	Progress Report on S Year Plan Milestone Certification (47 CFR § 54.113(f)(1)(1))	Name of Attached Document Listing Required Information	
		The state of the s	
(3011)	Please check this box to confirm that the attached document(s), on line: § \$4.513 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	3012 contains the reculed information pursuant to esses of convinuity anchor institutions to which began	
(3012)	Community Anchor Institutions (47 CFR § S4.818(f)(1)(i))		
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Uning Required information (Yes/No) (Yes/No)	
Wanne	short Breez because to confirm that the extension of the constant in the SOLL		
		 contains the required information pursuant to § 54.313(f)(2) compliance requires: 	
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
tunner	Telecommunications Burrowers) Document(s) for Balance Sheet, Income Statement and Statement of Ca		
Chorni	Documental for paramete speed, accorde transment and Statement of Ca	IN FIGURE	
{3017]	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	
		[Yes/No] (Q(Q)	
(9018)	If the response is no on line 3014, is your company audited?	(section)	
	If the response is yes on line 3018, please check the boxes below to		
	confirm your submission, on line 3026 pursuant to § 54.313(1)(2), contains		
(3019)	Fither a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Floras	
(3051)	Management letter and audit opinion issued by the independent certified po	ublic accountant that performed the company's financial audit	
	if the response is no on line 3018, please theck the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to NUS Operating Report for Telecommunications Bostoners.		
(3025)	Underlying information subjected to a raview by an independent certified public accountant	日	
(3024)	A TANKAN CAN AND AND A MARKAN AND AND AND AND AND AND AND AND AND A		
	Document(a) for Balance Sheet, Income Statement and Statement of Co	ash Flows	
(3026)	Attach the worksheet listing required information		

FCC Form 481
CMB Control No. 3060-0986/CMB Control No. 3060-0819

	nly Area Code	423027
20to Pro	dy Area Name	Boomerang Wireless LLC
	gram Year	2016
30» Co	ntact Name - Person LISAC should contact regarding this data	Mark Lanmert
	ntact Telephone Number - Number of person identified in data line <030x	4072601011 ext.
39» Co	ntact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
(302 (302 (302 (303	al Data Summary 7) Revenue 8) Operating Expenses 19) Net Income 0) Telephone Plant in Service(TPIS)	
17.10	2) Total Debt	
(303	3) Total Equity	
/202	4) Dividends	
(202	4) Dividends	

(3000) Rate Of Return Carrier Additional Documentation (Continued) Data Collection Form

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OM8 Control No. 3060-0986/OM8 Control No. 3060-0819
	July 2013

<010>	Study Area Code	429027
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Boomerang Wireless LLC

Signature of Authorized Officer: CERTIFIED ONLINE

Date 06/18/2015

Printed name of Authorized Officer: Jim Balvanz

Title or position of Authorized Officer: CFO

Telephone number of Authorized Officer: 3192946080 ext.

Study Area Code of Reporting Carrier:

429027

Filling Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

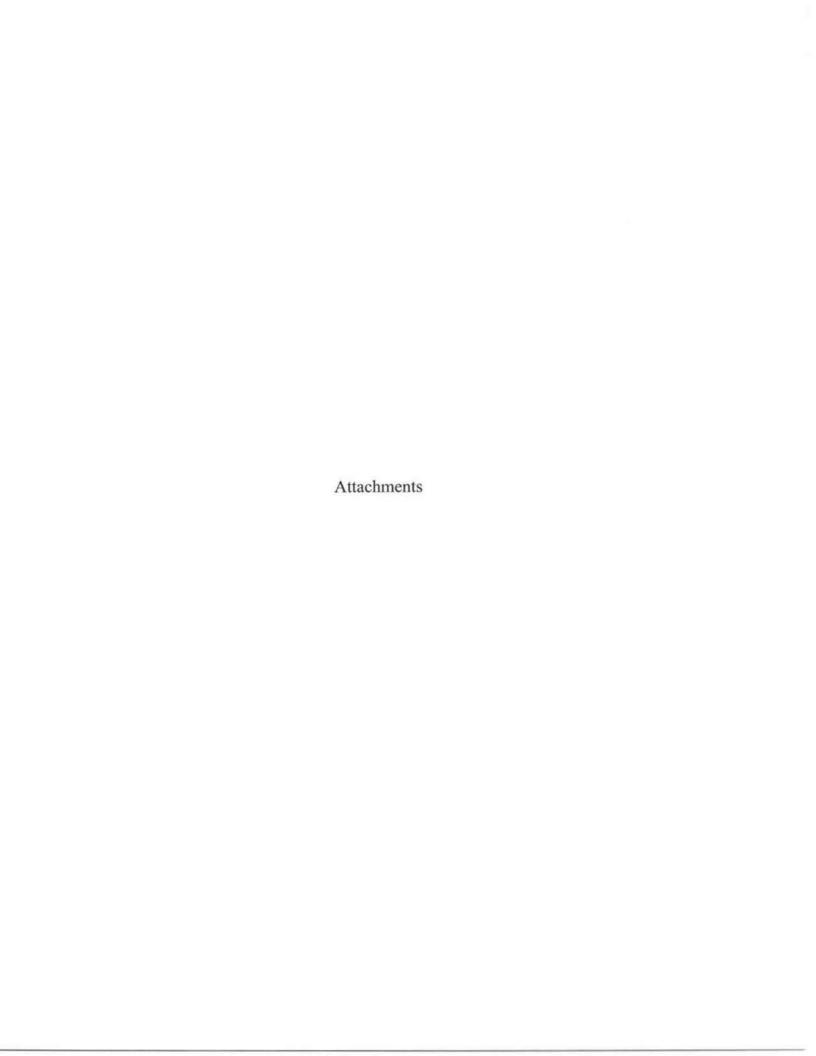
Certification - Agent / Carrier Data Collection Form		FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	429027
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) is authorized to submit the information reported on behalf of the rej				
iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorize gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent:				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date:			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.			
Name of Reporting Carrier:			
Name of Authorized Agent or Employee of Agent:			
Signature of Authorized Agent or Employee of Agent:		Date:	
Printed name of Authorized Agent or Employee of Agent:			
Title or position of Authorized Agent or Employee of Agent			
Felephone number of Authorized Agent or Employee of Ag	gent:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		





FCC Form 481

Section 500 - Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- Boomerang discloses rates and terms of service to customers at the time service is initiated.
 These same terms and conditions are posted on Boomerang's website at
 www.entouchwireless.com.
- Boomerang provides service availability information on their website at www.entouchwireless.com.
- Boomerang makes available contract terms to subscribers when they initiate or change service. These same terms are available to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Boomerang's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
- Boomerang provides disclosures, minutes included in Lifeline plans, expiration of plan minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
- Boomerang customers are provided options if they exceed the number of minutes provided in their Lifeline plan. Customers can purchase standard top up plans at thousands of local retail establishments and through customer service. Plan descriptions are available on the company website at www.entouchwireless.com.
- 7. Boomerang's toll-free customer service number is 866-488-8719. Customers can reach customer service by dialing 611 from their enTouch phone. Customers can also contact Boomerang via email at support@entouchwireless.com or by US mail. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- Boomerang responds to all consumer inquiries and complaints received from government agencies within 30 days.
- Boomerang has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. At service initiation, Boomerang requests that subscribers "Opt In" to receive free notifications regarding activation status, balance alerts, etc. Customers can also decline to receive these messages and notices by "Opting Out". If a subscriber chooses to decline free notifications they will receive only those Lifeline notifications required by the FCC such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Boomerang, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Boomerang's support facilities are housed in a carrier-class data center with fully redundant power and HVAC, a controlled temperature and humidity environment, fire-threat detection and suppression, year-round critical monitoring, and secure access with biometric security. The facility features redundant generators and redundant fiber optic connectivity. The data center is a reinforced concrete building located in a secure area and collocated with the area electrical generation plant. All systems within the facility are implemented on redundant servers, each with redundant data network and power.